CHROMSERVIS

Special warranty conditions for electrochemical sensors.

The manufacturer warrants manufacturing defects and material defects for 3 months from the date of delivery. Electrochemical sensors contain glass fragments that are fragile, so treat them with care.

The warranty does not apply to:

- Mechanical damage caused by inappropriate handling or inappropriate storage (for example, diaphragm breakage, broken body, torn or otherwise damaged cable/connector – if it is part of electrode).
- Use of a sensor for inappropriate application and improper use (eg clogged fryer, poor maintenance)
- Incorrect storage (for example, absence of storage liquid in the lid, dry sensor).

We strongly recommend that each electrode be thoroughly examined immediately after delivery and tested with pH 4 and pH 7 buffer. In the event of damage to the sensor caused by transport, the complaint must be submitted within 10 days of delivery of the sensor (as stated in the delivery note).